

HOUSE RULES / TERMS & CONDITIONS / INDEMNITY

RULES:

We welcome you to Shongololo Bush Villa and trust that you will enjoy your stay with us. We would like to bring the following **House rules** to your attention:

- ❖ **NO LOUD MUSIC/NOISE** (including fireworks, etc) aloud at any time. Noise complaints from neighbouring properties could result in a spot fine of up to R4500. Should security be called out for noise complaints, guests would be liable for the call-out fee. **Upon receipt of a valid noise complaint, a warning will be given by either CPF, Security companies, Owner or Caretaker. Upon receipt of a 2nd noise complaint the property must be evacuated immediately.**
- ❖ **NO SMOKING** is allowed inside the house. Non-compliance that might result in damage to furniture or property will be for the guest's account. Kindly keep the smoking to the outside.
- ❖ **NO BURNING OF CANDLES** is allowed inside the house. A lighted candle is an open flame, and a potential fire hazard if not carefully monitored.
- ❖ When leaving the House unoccupied and upon departure, please **LOCK** the door, **CLOSE** the windows, **SWITCH OFF** aircons and **SET** the alarm. We will not be held responsible for any theft or loss of valuables. (If we need to switch off aircons or switch on alarms, a R400 call out fee will be deducted from the deposit.)
- ❖ Please make sure all **INSIDE** and **OUTSIDE LIGHTS** are switched off when leaving the property.
- ❖ Please take your **REFUSE BAGS** to the dumpsite at in Olifants street. (Located near the Marloth Shopping centre)
- ❖ **NO LITTERING ALLOWED.**
- ❖ Unfortunately, **NO PETS ALLOWED.**
- ❖ **BABOONS:** Please close all windows and doors when leaving, should baboons or monkeys enter the House, a R1000 clean-up fee will be charged.
- ❖ **FIRE** - please do not leave any open fire unattended and please extinguish before going to bed or when leaving the premises.
- ❖ All GEYSERS are gas supplied.
- ❖ There is a GAS STOVE.
- ❖ The use of the **SWIMMING POOL and OUTDOOR AREA** is entirely at your own risk and all under aged children must always be supervised by an adult. Water wastage due to splashing and diving as well as broken glass, food and any. Other objects left in the pool, will result in the forfeiture of the deposit.
- ❖ **CAUTION OUTDOOR SURFACES ARE SLIPPERY WHEN WET**
- ❖ Fiddling with the swimming pool timer is not allowed and should guests be found guilty of this; they will be liable for the cost of repair.



❖ CAUTION OF HOT SURFACES WHEN USING THE PIZZA OVEN AND WOOD BURNING OVEN IN THE POOL.

- ❖ Please use the pizza oven as instructed as overloading the oven with wood will result in damaging the interior, do not exceed 250 degrees Celsius.
 - ❖ Use aircons economically, we are saving the planet.
 - ❖ Please do not take any of the **INSIDE FURNITURE/BEDDING/BLANKETS** outside. If removed and left outside, guests will forfeit the deposit.
 - ❖ **LOSS OF KEYS/ ALARM REMOTE**: please note that should these items be lost, guests will be liable for the replacement cost
 - ❖ Any **DAMAGE** to the furniture or property, guests would be liable for.
 - ❖ Please leave the House **neat and tidy** as you found it, if excessive cleaning is needed, it will be charged at a cost of R500 and will be deducted from the breakage deposit.
 - ❖ Guests are requested to let us know of any **BREAKAGES**.
 - ❖ **CHECK-IN** is strictly between 14:00 and 20:00 and **CHECK-OUT** strictly at 10:00 to allowed cleaning. Check-out time will be indicated on the Key Collection Protocol form. Any late check-in or check-out must be communicated to the owner. Please confirm your arrival time with the owner.
 - ❖ **ACCESS TO THE HOME**: Key's can be collected from the Office of Field Security. (Located at Marloth Shopping Centre)
 - ❖ **ALARM**: FIELD SECURITY
 - ✓ **NO KEYS WILL BE RELEASED WITHOUT PRESENTING A CONFIRMATION!!!**
 - ✓ **Alarms are PRIORITY** – Please be patient and have your confirmation ready when collecting keys.
 - ✓ PLEASE ADVISE **CONTROL ROOM** IF YOU'VE MADE A MISTAKE WITH THE ALARM!!!
 - ❖ THE DAY OF **DEPARTURE**: Close all windows, make sure all the lights and aircons are switched off, close the house properly and activate the alarm again. Please use the house to such an extent as if it was your own home.
- * When you want to arm the alarm when going to bed make sure all doors and windows are closed. On the alarm key pad press STAY 1 - a silent alarm will activate and you can move around in the house freely.
- * To Deactivate the STAY alarm, just press the WITH BUTTON on the remote once



TERMS & CONDITIONS/ INDEMNITY

1. **A RESERVATION:** It is only confirmed when the 50% deposit is received
2. **ACCEPTANCE:** When securing your booking you also agree to adhere to our rules and terms and conditions that is attached to your quotation or invoice
3. **NO LOUD MUSIC/NOISE** (including fireworks, etc) aloud at any time. No person shall cause a noise nuisance, or allow it to be caused, by operating or playing any radio, television set, drum, musical instrument, sound amplifier, loudspeaker system or similar device producing, reproducing, or amplifying sound. Please keep in mind that our neighbours are permanent residents of Marloth Park!
4. **GENERAL SAFETY:** whilst every care has been taken to ensure the safety of guests and their possessions at all times whilst entering and occupying our property. We do not accept liability in the event of any injury, loss, damage of property or person and early departures.
5. **VALUABLES:** We do not accept any liability for loss of, or damage to any valuables or property belonging to guests. It is the sole responsibility of guests.
6. **SWIMMING POOL/PIZZA OVEN/WOOD BURNING STOVE:** Any guest using these features and surrounding area are utilising such facilities entirely at their own risk and therefore indemnify the owners of this facility in full and shall have no claim of whatsoever nature against the owners including any claim from any injury, body harm, death and or loss of property which could arise from the use of the facility.
7. **DAMAGE TO FIXTURES:** Should the House suffer any loss or damage resulting from an act or omission by a guest, the guest will remain liable for full reimbursement of such loss or damage incurred and will be billed accordingly.
8. **RIGHT OF ADMISSION RESERVED:** The property always reserves the Full Right of Admission and accepts no liability for any loss or damage that may result from the legal and reasonable exercising of such rights.
9. **MINORS:** The owners take no responsibility of minors and are the sole responsibility of parents, guardian(s) or child minders in whose care they are whilst at the property or making use of the facilities.
10. **WILD ANIMALS:** We take no responsibility for any injury caused by wild animals.
11. **NO SPEEDING** – speed limit on tarred roads is 50km/hour & on sand roads is 30km/hour.
12. **NO QUAD BIKES OR OFF ROAD BIKES** whatsoever to be operated within Marloth Park
13. **NO CUTTING** down or trimming of any vegetation, especially trees

Please remember to bring with:

Ingredients and Pizza base/Dough to make your own pizzas
 Mozzi spray & Doom
 Sun Screen
 Purified water
 Extra toilet paper, black bags in case the ones provided run out
 Firelighters, wood and matches

Feed for the animals can be bought at Daisy Den or any ALZU, the animals love the wild feed pellet. The bush babies love banana and the kudu, impala, zebra and warthogs love apple, carrot and lettuce. Please do not feed the animal's bread or potatoes as this causes colic.

We hope you have a pleasant stay, should you have any other questions, complaints, or suggestions, please do not hesitate to contact the owners.

Owners:

Lelani & Wayne Potter – 0760486923 / 0823429044